

## Knit August Nights - The Fine Print

Knit August Nights as always strived to be a safe, open and inspirational event where everyone is able to share their love, enthusiasm for all yarn crafts, learn new skills, meet new friends and come together as a community.

KAN and its community are very precious and personal to me.

KAN attendees over the past decade have been from many cultures, ethnicities, religions, genders and sexualities and I have welcomed them all as if I were welcoming them to my own family.

To continue to do this, I ask you to tell me if you feel I have not met your needs. Please never hesitate to email me or call me with your concerns. If you have never attended KAN and have questions, just ask, KAN is your event as much as it is mine. I will always do my very best to accommodate any requests or answer any question in the best way I know how.

If you witness any behaviours that concern you during the running of the event, please make sure you contact me or one of KAN Angels immediately – we are here to help and ensure that all KAN attendees have the very best KAN experience.

I can only fix a concern if I am aware there is one.

Most importantly, be kind, have fun, reconnect, meet new friends, forge new bonds and inspire and challenge yourself with new skills.

Covid Policy - KAN will comply with what the nation status of alerts at the time of the event. I have a register of all those who are in attendance, but KAN strongly endorses a spirit of self responsibility, so please maintain your own preferred system of movement recording to manage your own safety.

## Event Registration Terms & Conditions

### **MAKE YOUR CLASS SELECTIONS CAREFULLY**

#### **PAYMENTS**

Payment is expected immediately after booking your registration and classes. Payment can only be made by credit card, Visa debit or Paypal. Payments are processed through the KAN credit card merchant, Paypal. You do not have to have a Paypal account to pay by credit card.

#### **TRANSFER**

If you've booked but then can't attend, please contact KAN in the first instance as we will advertise it for sale. If we are unable to sell your ticket, you can gift your space to another fully registered KAN participant to attend in your place as long as you let KAN know beforehand. If you are unable to attend & have not prearranged for someone to take your space you will not be refunded for the class ticket.

#### **CANCELLATIONS & REFUNDS**

Should you wish to cancel your BASE REGISTRATION at least 30 days before the commencement of the event, we'll give you a full refund minus a \$30 admin fee (all fees EXCLUDING class costs)

If you cancel within 30 days of the event, we'll refund 25% of the fee (EXCLUDING class costs)

If you cancel within 7 days of the event, or do a no-show on the day of the event, you'll be liable for the full purchase price.

All CLASSES are non-refundable - you are able to swap, sell or transfer your classes (see above)

Moral of the story: KAN tickets are like concert tickets - and these terms will be strictly met.

CHANGE TO CONTENT, POSTPONEMENT, EVENT CANCELLATION & COVID

In the event that Covid Level restrictions apply and force the cancellation of the event, the liability of the organisers is limited to the return of paid fees to KAN.

The organiser will not be liable for travel or accommodation costs incurred.

KAN does not have a reserve date scheduled.

While we are sorry if this causes inconvenience, KAN will not be liable for any loss, damages or sadness arising from such changes.